

Juliette Alban-Metcalfe, MSc, MPOD, CPsychol. Chief Executive, Real World Group

Juliette is a Chartered Occupational Psychologist and Chief Executive of Real World Group (a University of Leeds spin-out company). She is also Adjunct Associate Professor at the Centre for Sustainable Business and Enterprise, University of Southern Queensland.

Juliette has been working with Real World Group for the past 16 years, supporting leadership development with both individuals and groups up to Board level globally. She has a particular passion for positive psychology and diversity in leadership.

She has helped establish Real World Group's approach to Engaging Leadership, based on uniquely proven research involving tens of thousands of people across the world. This and subsequent research has established the common sense but often missing behaviours that distinguish leaders from managers.

Juliette consults on behalf of Real World Group with organisations from the UK, North America, South East Asia and the wider Asia Pacific region. She has authored a number of articles in practitioner and peer-reviewed journals, as well as book chapters. She is co-Chair of the Thought and Action Steering Group of the UK government-sponsored *Engage For Success* and on the editorial committee of the *International Congress on Leadership, Management and Governance*.

Recent leadership and culture change publications:

- Alban-Metcalfe, J. (in press) Leadership Development, in Cornish, T. & Calvard, T. (eds) The Psychology of Ethnicity in Organisations. London: Palgrave
- Alimo-Metcalfe, B.M. & Alban-Metcalfe, J. (2017) Engaging Teams: Enhancing effectiveness, innovation and quality. *Proceedings of the 2017 EAWOP conference*, *Dublin*
- Alban-Metcalfe, J. & Alimo-Metcalfe, B. (2016) Public sector organisations: Towards employee engagement. In J. Storey (ed.) (3nd edn) *Leadership in Organisations: Current Issues & Key Trends*. London: Routledge
- Alimo-Metcalfe, B. & Alban-Metcalfe, J. (2013) Transforming the Culture in the NHS. Health Service Journal, 26th April